

Improve the way you work.

- Xerox helps businesses and governments improve the flow of work to enable greater performance, agility and transformation.
- A diversified business services company, we are also leaders in document management and managed print services.
- We innovate across a range of sectors such as customer care, graphic communications, healthcare, transaction processing and transportation.

Helping you deliver against your objectives

Improve your Customer Experience

Our **customer experience solutions** help you understand citizens' expectations, analyze patient data, or gain competitive advantage in the market place.

- Customer Retention & Loyalty
- Digital Content & Document Management
- Electronic Payment Solutions
- Electronic Tolling Solutions
- Enrollment & Member Care Services
- Marketing Operations Management
- Personalized Customer Care
- Patient Care Management

Engage your Workforce

Our **employee engagement solutions** build commitment and develop a productive workforce in tune with your objectives, taking performance to a whole new level.

- Benefits & Pension Administration
- Global Mobility
- Health & Wellness Administration
- HR Administration & Payroll
- HR Consulting & Onboarding Solutions
- Learning Strategy & Assessment
- Personalized Communications Solutions
- RightOpt® Private Health Exchange

Optimize your Operation

Our **business operations solutions** use innovative technologies that help processes flow reliably and efficiently so you can focus on your strategic agenda.

- Centralized Print Services
- Claims Management
- Document & Data Processing
- Finance & Accounting Services
- Legal and e-Discovery
- Managed Print Services
- Transactional Printing & Mail
- Workflow Optimization & Automation



160+
customer care centers
globally

24

major human
resource centers



15

major finance and
accounting centers



\$5

billion
electronic tolls
collected annually



2.2 million

hours of professional certifications
tracked and managed annually



60

billion
printed pages
managed per year



Over **12 million**
credit card applications
processed annually

21

languages supported
for learning content



1

billion +
claims transactions
processed annually



\$75 billion

disbursed annually to millions of
electronic payment cardholders

10 million +

individuals using our
HR benefits portals



1,700 +

federal, state, county and local
governments provided with services



Xerox expertise improves the flow of work.



Imaging

Our world renowned expertise provides a basis for consistent, high-quality output and next generation services.



Business Process Automation

We deliver tangible benefits – in accuracy, cost control and scalability.



Analytics

Our innovation and experience enable proactive decision making.



User-centric Insights

We help you create personalized interactions that foster loyalty and trust.

A well known innovation leader

Xerox is behind major breakthroughs – such as the graphical user interface and Ethernet – which have transformed how work gets done.

We work with clients to innovate, incubate and explore new solutions to critical business challenges.

- With Fuji Xerox, over \$1.2 billion invested in R&D and engineering each year
- 5,000 scientists and engineers globally, with research centers in the U.S., Canada, Europe and India
- More than 12,000 active U.S. patents

Xerox Today

Xerox was founded in
1906



Our clients include
90%
of the
Fortune 100



We have
130,000+
employees



We do business in
180
countries



Our annual revenues exceed
\$19 billion



We believe in
Teamwork...



... and **Sustainable**
Business
Practices



We were among the
first US companies to
champion
diversity and
inclusion



Listed as one of the
World's Most Admired
Companies by
Fortune
Magazine



Named one of the
world's most ethical
companies by
Ethisphere
Magazine

