

Xerox commits to secure printing by achieving FedRAMP on MPS.

And they can prove it.

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Xerox, a global print and digital document services leader, uses automation and personalization to help organizations communicate, connect, and work. Given the nature of their business, security is a top priority and is incorporated into each stage of the product development lifecycle from design and development, to manufacturing and deployment and, ultimately, to disposal.

Since 2017, Coalfire, a cybersecurity risk management and compliance consultancy firm, has audited and assessed Xerox® and their Software-as-a-Service solution (SaaS), Managed Print Services (MPS) for the U.S. Federal Government, providing independent validation that Xerox is proactively protecting customer data and complying with industry regulations.

Xerox MPS for the U.S. Federal Government provides holistic and efficient management of document printing/imaging services and printers, fax machines, copiers, and multifunction devices. Xerox's FedRAMP-authorized government cloud is proprietary MPS software, providing scalable discovery, assessment, device management, and secure multivendor fleet print management. The solution manages print output devices, related supplies, and service requirements, ensuring proactive management to achieve maximum device uptime, utilization, and print capabilities.

EVALUATING XEROX'S SECURITY POSTURE

A secure SaaS must adhere to a broad set of policies, technologies, and controls that are deployed to

protect data, applications, and the cloud computing infrastructure. Coalfire carried out the assessment work on Xerox's environment, which includes their MPS for the U.S. Federal Government by attesting to FedRAMP. A U.S. government program, FedRAMP standardizes how the Federal Information Security Management Act (FISMA) applies to cloud computing services. FedRAMP provides a standardized approach to security assessment, authorization, and continuous monitoring of services. Using a "do once, use many times" framework, FedRAMP reduces the cost of FISMA compliance and enables government entities to secure government data and detect vulnerabilities at unprecedented speeds.

Coalfire applied its extensive experience with cloud service providers and used a stringent testing methodology. Coalfire did more than assess and deliver a report; the Coalfire team helped Xerox understand their environment, take a proactive approach to security, and effectively leverage security assurance with their customers.

U.S. government agencies can now meet federal security mandates, consolidate sprawling and fragmented print infrastructures, and better manage costs with a simplified procurement of Xerox's cloud MPS. Xerox sets the federal security standard for security as the first MPS vendor to receive authorization for their cloud-based services.

BOOSTING SECURITY AND PEACE OF MIND

Xerox achieved an Authority to Operate (ATO) on MPS for the U.S. Federal Government on September 10, 2018. Certifying against FedRAMP means added security, reduced level of effort, and peace of mind that Xerox will keep data safe when MPS is used. For those looking to acquire MPS, Xerox's FedRAMP-authorization provides greater assurance that data is safe.



“Coalfire is pleased to have partnered with Xerox on their continued FedRAMP compliance journey for MPS for the U.S. Federal Government. Achieving a FedRAMP authorization through the Joint Authorization Board (JAB) requires detailed planning, preparation, secure implementation, and constant internal and external security evaluations. Xerox has flawlessly maintained their security to continue to comply with FedRAMP requirements since 2018. Xerox has demonstrated a strong commitment to providing their customers with greater assurance and confidence in protecting customers’ sensitive data.”

DAVID CLEVINGER, SENIOR DIRECTOR,
FEDRAMP AND ASSURANCE SERVICES, COALFIRE

About Xerox

In the era of intelligent work, we’re not just thinking about the future, we’re making it. **Xerox Corporation** is a technology leader focused on the intersection of digital and physical. We use automation and next-generation personalization to redefine productivity, drive growth and make the world more secure. Every day, our innovative technologies and intelligent work solutions — Powered by Xerox® — help people communicate and work better.

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For more information about Xerox, visit www.xerox.com or follow them on Twitter [@Xerox](https://twitter.com/Xerox).

About Coalfire

Coalfire is the cybersecurity advisor that helps private and public sector organizations avert threats, close gaps, and effectively manage risk. By providing independent and tailored advice, assessments, technical testing, and cyber engineering services, we help clients develop scalable programs that improve their security posture, achieve their business objectives, and fuel their continued success. Coalfire has been a cybersecurity thought leader for nearly 20 years and has offices throughout the United States and Europe. Coalfire.com

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