made
to
think.

Strategic Use of Resources

"We look to our partners to help make things frictionless. Our goal is to provide services that people don't have to think about — they just happen."

– Troy LeMaile-Stovall, Chief Operating Officer, University of the District of Columbia

UNIVERSITY OF THE
DISTRICT OF
COLUMBIA
—1851

ABOUT THE UNIVERSITY OF THE DISTRICT OF COLUMBIA

The University of the District of Columbia (UDC) is the only public university in Washington, D.C. and the only exclusively urban land-grant university in the country. Home to more than 9,000 students, it spans nine locations and offers 82 degree programs, as well as an assortment of practical workforce education programs.

CASE STUDY SNAPSHOT

The Challenge	The Solution	The Results
• Desire to become the first-choice educational institution in D.C.	• Xerox® Intelligent Workplace Services • Xerox staffing at print facilities	• 82.96% reduction in print overages • Reduced wait times for print services • Reproduction center able to refocus on large-scale jobs

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XEROX® INTELLIGENT WORKPLACE SERVICES

We help clients with a streamlined and secure way to accelerate digital transformation while optimizing print processes and infrastructure. This is accomplished utilizing the world-class Xerox portfolio of software and technology including analytics, workflow automation, content management, security solutions and print infrastructure optimization to help workplaces become more efficient, employees more productive and data more secure.

THE CHALLENGE

The number one priority of the University of the District of Columbia (UDC) is to become the first-choice educational institution for students in Washington, D.C. Its mission is to improve access to education and build new pathways to the middle class. To accomplish this, UDC needed to find a way to get the most out of every dollar — reducing operational costs and reallocating resources to enhance the student experience.

THE SOLUTION

UDC turned to Xerox® Intelligent Workplace Services (IWS) to address these challenges.

THE RESULTS

- Annual print overages have dropped nearly 83%, allowing the university to keep more resources where they belong: in the classroom.

- Students are able to access print services when and where they need them instead of waiting in line.

- The reproduction center can refocus on its intended purpose of fulfilling large-scale print jobs.

Find out more at
xerox.com/ IntelligentWorkplace.

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