Work Without Boundaries with the Cloud
The workplace demands cloud convenience.

Before “clouds” meant more than just a chance of rain, there was Xerox. We implemented cloud technology before it even had a name – so we know how to get the most out of it to support a changing workforce. Xerox® Intelligent Workplace Services has the simple and scalable cloud-based offerings you need to keep people connected and collaborative from wherever they are, while easing the burden on IT.

**PRINT MANAGEMENT**

**Say goodbye to expensive on-site print servers.**

What happens when you replace your expensive, legacy, on-premise print infrastructure with a secure, modern, cloud-based one? Everything gets easier. Our cloud-ready printers empower employees to print and work where and how they wish. And IT resources are freed up to focus on higher-value work. Xerox® Workplace Cloud and Xerox® Virtual Print Management Services allow you to:

- Control user authentication and authorization across your entire fleet from the cloud.
- Track who uses which features for tighter security and more accurate reporting and chargeback.
- Automatically search all documents copied, scanned or printed for user-defined terms (e.g., internal use only) to protect sensitive information. Administrators instantly receive an alert if a match is found.
- Flag unauthorized printing and scanning to close any gaps in your security and learn how to better enforce security policies.
- Enjoy cost savings by eliminating on-premise print server and print driver management.
- Receive 24/7, day-to-day management, maintenance and support of print servers from Xerox.
- Submit jobs from any device (including computers, tablets and smartphones), network and location to securely retrieve from any registered printer.

**WORKFLOW AUTOMATION & CONTENT MANAGEMENT**

**Open architecture. Endless opportunities.**

Cloud-based apps enable flexibility and agility like never before. Users can access the same work processes at home as in the office. Do more instantly by downloading apps from the growing collection in the Xerox App Gallery. Our printers, cloud-based workflow apps and Xerox® DocuShare® content management software make it easy to:

- Automate time-consuming, document-heavy processes with cloud-based, user-friendly tools and collaboration capabilities.
- Store, retrieve, share, translate, redact, proofread and even convert paper documents into audio files with no servers and no separate software needed with cloud-based apps.
- Create custom cloud-based apps to fulfill business needs or simplify repetitive work.
- Manage paper and digital documents throughout their entire lifecycle in a secure, central cloud repository with DocuShare.
- Manage print servers remotely, with the assurance that any incidents can be resolved quickly and from a distance via the cloud.
- Protect sensitive data and minimize your security risk with secure, cloud-based access controls, auditable tracking and reporting.
- Easily integrate any devices with cloud-based app workflows such as DocuShare, Dropbox and Salesforce.

**XEROX MAKES THE CLOUD SAFE & SECURE**

- Complies with industry standards for communication and data security (including National Institute of Standards & Technology)
- Encrypt data in motion and at rest using your own unique encryption keys
- Supports industry standards for cloud-based user identity management (including Okta)
DEVICE MANAGEMENT

Device-level attention. Fleet-wide impact.

Physically checking on each of your printers is time consuming, tedious work. Using the power of the cloud, we can monitor and manage your entire fleet remotely — with minimal on-site infrastructure and footprint:

- Manage all device capabilities from the cloud.
- Configure an entire fleet in one operation remotely from anywhere via a web-based portal.
- Enable consistent and verifiable compliance with security policies.
- Policies can be applied across multiple devices using device groups.
- Add capabilities for advanced reporting, analytics and security services.
- Flag unauthorized printing and scanning to close any gaps in your security and learn how to better enforce security policies.
- Receive timely service and supply information without placing a call via a cloud-based support app.
- Create Break/Fix Service Incidents or Supplies Incidents and submit meter reads.

ANALYTICS

On-the-go business intelligence.

Your needs are always changing. With the cloud, analytics let you tap into the power of your data so you can plan and pivot as needed. And with real-time tracking and trend information, you can scale up services and capabilities the moment you need them. So you’ll always be ready to take on what’s next:

- Have anytime access to self-serve web-based dashboards to track fleet performance.
- Evaluate print volume, availability, usage and service ticket resolution.
- Identify printing peaks and print-heavy departments to adjust device resources.
- Find opportunities to replace paper-heavy manual processes with streamlined cloud-based ones.

XEROX® INTELLIGENT WORKPLACE SERVICES

Xerox® Intelligent Workplace Services is a streamlined and secure way to accelerate digital transformation and improve the way people and technology work together.

With this world-class combination of analytics, workflow automation, content management, security solutions and print infrastructure optimization, you can work more efficiently, empower your employees and keep data more secure.
Time for a cloud that’s down to earth.

The cloud technologies included in Xerox® Intelligent Workplace Services simplify the things you do every day. We make the business of scaling up your capabilities easy. So you always have the flexibility to focus on getting work done.

COMPLETE IT INDEPENDENCE

European Health Network.

Our client, a European health network, wanted to free up IT resources that were busy managing their print infrastructure so they could focus on more important work, such as patient-facing applications. The ask? Anytime, anywhere printing for all of their 15,000 employees across 900 locations, with no on-site servers.

Since implementing Xerox® Intelligent Workplace Services, this organization is more productive and efficient than ever. Hassle-free printing means employees can get more done and are free to concentrate on core operations.

Results

• 100% internet-enabled workplace with printing managed through a user-friendly print portal
• Zero dependence on local IT resources for print infrastructure upkeep

Stay agile. Stay ahead.

With Xerox® Intelligent Workplace Services, you can use simple, scalable cloud technologies to adapt to change as it happens. Quickly support your changing workforce with flexible services. Adapt to future requirements with the latest innovations. And build a workplace that can handle just about anything.

Learn more at xerox.com/IntelligentWorkplace.