Xerox® Workflow Automation Solution for Medical Staff Credentialing

Compliance, fines, lost credential documents and expired credentials are just some of the challenges hospitals face. Yet “challenges” are an understatement when 10,000 serious complication cases result from medical errors each day in the U.S. alone.*

Xerox® Workflow Automation Solution for Medical Staff Credentialing gives you the tools you need to ensure your physicians, nurses and other clinical providers are properly credentialed for full transparency. Information from board certifications to clinical research to educational background can be collected and validated to confirm they meet the qualifications. So you can rest assured knowing credentials are up-to-date and providers are not performing work outside their scope of education and expertise.

A paperless solution to manage the credentialing process.

Xerox® Workflow Automation Solution for Medical Staff Credentialing ensures you’re always getting the big picture by collecting, tracking and verifying all data in a central location to effectively manage the credentialing process. And with automatic reminders, you’ll always stay ahead of the process by keeping your staff properly credentialed.

Effectively manage the credentialing process with the complete Xerox® Workflow Automation Solution for Medical Staff Credentialing, which you can tailor to best suit your hospital’s needs and requirements.

Xerox® Workflow Automation Solution for Medical Staff Credentialing gives you the tools to:

- Maintain information you deem necessary to comply with industry regulations
- Easily access physician credentials all in one place via mobile devices
- Eliminate your paper process or integrate with your current legacy system
- Follow a repeatable process that improves task management and ensures accountability
- Get notifications of impending credentialing requirements with specific timing
Maintain, access and share current status of physician credentials.

When it comes to tracking clinician credentials, hospitals are using a wide range of applications. Some have legacy systems with gaps and others are still using spreadsheets and paper. With Xerox® Workflow Automation Solution for Medical Staff Credentialing, you’re able to easily maintain current status of physician credentials, fully access all necessary data and share credentialing information across facilities.

Enjoy configurable flow of information from start to finish.

Xerox® Workflow Automation Solution for Medical Staff Credentialing offers a variety of integration tools and methods to ensure seamless unification of its platform and your current system, ranging from a non-programmatic approach to a full application program interface (API). Once the solution is in place, you can log in and kick off the credentialing process (as well as upload and view documents) to begin a comprehensive, configurable workflow solution. You’ll save time compared to a manual process during completion of credentialing requirements.

Support the ever-evolving demands of compliance.

Xerox® Workflow Automation Solution for Medical Staff Credentialing serves as a foundational application that can reduce one-off point solutions, eliminate isolated silos of information and extend throughout your hospital.

For example, Medicare, Medicaid and private insurers may refuse to pay for certain procedures when providers are not properly credentialed. Penalties may be incurred if noncompliance is discovered during an audit. This solution allows users to quickly locate the content they need to field audit requests and identify whether important information or documents are missing from the system.

Improve your user experience.

Electronic checklists with outstanding tasks, activities and work items can be generated (based on time requirements or on an ad-hoc basis) and allow sorting of certifications and licenses by expiration date. The appropriate stakeholders (i.e., physicians, administrators, managers) are automatically notified of re-credentialing requirements and can view status via interactive dashboards and comprehensive reports, providing visibility into records in need of attention. Just imagine how much more convenient the process will be with the ability to manage requirements for different states and specialties and to approve credential requests via mobile devices.

Learn more at xerox.com/was.


©2016 Xerox Corporation. All rights reserved. Xerox®, Xerox and Design® and “Work Can Work Better” are trademarks of Xerox Corporation in the United States and/or other countries. BR18636