Solution for Health Records Information Management

The Xerox® Workflow Automation Solution for Health Records Information Management (HRIM) increases productivity and cuts costs by giving healthcare professionals the information management tools they need to help them provide optimal care and improve patient outcomes.

Improve process efficiency.

The Xerox® Workflow Automation Solution for HRIM improves process efficiency by providing clinicians and staff with a single unified view of their patient record, including clinical images from radiology, cardiology and other specialties to insurance identification, admission forms, medical history, clinical documentation and lab results.

The solution enables healthcare personnel to automatically capture, extract, process and route patient, health and financial information within their organization to electronic health records (EHRs). Using a single data integration platform that integrates with Health Information Systems (HIS) and EHR systems, patient-related information can be captured and entered into a single patient record. Clinicians can more confidently care for patients when you provide them with a complete record— one that includes DICOM images, CTs, MRIs, X-rays and other reports generated by your organization. By utilizing the solution, hospitals can improve productivity, eliminate lost hard copy files and enable better visibility into patient care history.

The benefits to your healthcare operations include:

- Improved patient care through informed communications between physicians and medical staff
- Enhanced employee productivity and mobility—minimizing time to find patient information in multiple systems
- Reduced ordering of duplicate patient tests
- Increased patient safety through informed decision making
- Easily accessed records from everywhere—ER, oncology, admissions, accounting, etc.
- Enhanced ability to reach Stage 7 of HIMSS EMRAM

A Single Content Touchpoint, Leveraging Your Existing Systems

Organize, access, share and archive content across your enterprise.

Patient records need to be available for patient care, secured against unauthorized access, protected from unintended destruction and maintained for compliance as determined by your organization. Many patient diagnoses are supported by imaging and clinicians and regulations are demanding these images be easily accessible.

The Xerox® Workflow Automation Solution for Health Records Information Management can capture patient information from your EMR, DICOM image storage and clinical content management systems and securely route it to the appropriate department in minutes, eliminating the duplication of tests due to missing or unavailable patient information. This simplifies patient case management, discharge planning, the release of information process and claims management, and improves communication between the clinician and patients.

Integrated Document and Records Management

Our HRIM solution stores patient documents in a highly secure content management system, making them available for viewing patient information—records, reports, forms, DICOM images, mobile photos, etc.—regardless of where it is within the electronic medical record (EMR) system. Records management and document retention policies are integral to the solution, as are audit trails and reporting for increased visibility into document lifecycles and regulatory compliance requirements. Our solution implements record management and documentation retention policies, audit trails and reporting for increased visibility into document lifecycles. The increased visibility facilitates reduced human error rates and response times when dealing with destruction holds, requests for information or routine audits. The solution even allows highly secured external access to requested information and supporting documentation, further increasing efficiency and reducing paper dependency and costs.

Realize heightened efficiency in Health Information Management (HIM).

Physician/patient satisfaction can be augmented by the performance of your health information management (HIM) departments. As the central hub of patient information for the healthcare organization, everything needs to run smoothly.

The Xerox® Workflow Automation Solution for HRIM supports departmental excellence with automated workflows that facilitate accuracy and efficiency.

This Xerox® solution for HRIM can help your organization:

- Establish a complete patient record immediately available to authorized clinicians and staff
- Close patient charts quicker by automating deficiency management and completion
- Heighten customer satisfaction by fulfilling release-of-information requests quickly
- Reduce AR days and DNFB rated with image-enabled coding
- Comply with HIPAA, Joint Commission and CMS standards with audit trails and a secure, centralized content repository

With the Xerox® Workflow Automation Solution for HRIM, end users can remain focused on high-value tasks such as patient care, and managers have visibility into the processes within health information management (HIM).

Work with a knowledgeable team.

At Xerox, we are knowledgeable about documents and workflows; we also know that your business is unique. Our engagement process includes qualitative and quantitative assessments to uncover your unique processes so we can deliver a best-of-breed solution for you. From initial engagement and design, to deployment and rollout, to training and ongoing support, Xerox will be with you every step of the way.

Benefits of Automated HRIM

Capture documents at any time using scanners, video, fax, mobile, email from your content management system and images from your DICOM image storage from any department within your EMR.

Integrate information from new documents as well as from backfile conversions to be consolidated and route it to electronic health records.

Provide immediate accessibility by capturing all data deemed relevant by you from any hospital department or process on a single platform.

Improve care quality by providing doctors, nurses and clinicians with real-time access to patient data records, whether on site or at remote locations.

Trace and audit the processing of all documents from the point of origination through archiving.

For more information, visit xerox.com/was