Xerox® Workflow Automation Solutions for Healthcare Providers

Streamline your record-keeping process for better patient care.
Failing to improve business processes can cost healthcare systems billions of dollars, diverting valuable resources away from patient care. Despite major advancements and innovations in healthcare technologies, poor record-keeping can still prevent providers from delivering the best patient care possible. By simplifying and centralizing patient and provider data, it’s possible to spend less time and money managing information—and more on improving care and your bottom line.

“Having records online enables physicians to crunch the process time and spend more time with people, empowering patients and contributing to better care.”
—Robert S. Juhasz, D.O., Associate Medical Director, Cleveland Clinic

Xerox® Workflow Automation Solutions for Healthcare Providers make it easier to collect, store, manage and access data—accelerating and streamlining document-related processes to improve customer experience and efficiency across the health system.

Our proven capabilities include data capture, centralization and standardization of information, registration form pre-population and management, credential tracking, storage and archival of Digital Imaging and Communications in Medicine (DICOM) and non-DICOM data in its native format, and more.

Benefits include:
- Improved efficiency in records management
- Greater access to patient information
- Improved efficiency with credential compliance
- Accelerated operational workload processes
- Enhanced security

Health Records Information Management
Xerox® Workflow Automation Solution for Health Records Information Management provides an integrated interface for clinical records, DICOM images and unstructured data. Delivering easy access to records within the electronic medical record (EMR) system in one organized view, from wherever they’re needed, it enhances employee productivity and mobility, as well as the patient experience.

With Xerox® Workflow Automation Solution for Health Records Information Management, it’s possible to:
- Store and access unstructured data and documents
- Improve patient care through enhanced communications
- Minimize time to find patient information
- Reduce costs associated with the elimination of duplicate patient tests and treatments
- Increase patient safety through access to patient information and informed decision making
- Access records from anywhere

Integrated Electronic Health Records
While most EMRs can successfully manage structured patient data, even the best struggle to handle unstructured content of outside origin. Xerox® Workflow Automation Solution for Integrated Electronic Health Records unifies disparate systems to achieve true electronic health record (EHR) integration, allowing clinicians to access patient data quickly and easily. The solution can be fully integrated with any EMR platform and it provides access from anywhere—which can ultimately result in a more efficient and connected healthcare enterprise.
With Xerox® Workflow Automation Solution for Integrated Electronic Health Records, you can:

- Create one complete record for each patient
- Stop hunting for information
- Make it easier for clinicians to access data
- Eliminate chart requests
- Improve the patient experience
- Keep a historical record

Medical Staff Credentialing

With thousands of serious complication cases resulting from medical errors each day, ensuring credential compliance is essential. Xerox® Workflow Automation Solution for Medical Staff Credentialing allows you to collect, track and verify all data in one location so you can maintain current status, share credentialing information across facilities and sort certifications and licenses by expiration date. Seamlessly unifying with your current system, it also delivers automatic reminders to keep you ahead of the credentialing process.

Xerox® Workflow Solution for Medical Staff Credentialing gives you the tools to help you:

- Maintain information you deem necessary to comply with industry regulations
- Easily access physician credentials all in one place via mobile devices
- Eliminate your paper process or integrate with your current legacy system
- Follow a repeatable process that improves task management and ensures accountability
- Get notifications of impending credentialing requirements with specific timing

Patient Electronic Registration

Capturing information digitally is essential to streamlining the patient registration process. It saves time by avoiding unnecessary duplication, and makes data easily available to all necessary departments. Capable of working with virtually any electronic medical record (EMR), Xerox® Workflow Automation Solution for Patient Electronic Registration provides a consolidated way to capture, manage, access, integrate, measure and store patient information.

Xerox® Workflow Automation Solution for Patient Electronic Registration gives you the tools to allow you to:

- Prevent lost or incorrectly entered information
- Remove the need for manual scanning and indexing
- Link forms through messages to the EMR
- Make data immediately available to revenue cycle management
- Eliminate redundant paper forms containing duplicate information
- Create a comprehensive, trackable trail and secure data transfers

“Our staff recognizes the advantages of using workflows. They even come up with new ones. Once you start asking questions, you realize you can make a big difference in terms of process improvement.”

—Kelly Paal, Revenue Cycle Management (RCM) Manager, Allina Health

Vendor Neutral Archive

With the sheer amount of unstructured patient information, it can be difficult to get a complete patient profile—especially when departments implement different storage systems. Xerox® Workflow Automation Solution for Vendor Neutral Archive delivers a single storage platform to centralize medical imaging studies and other patient data from multiple vendor Picture Archiving Communication Systems (PACS). Cost-effective and secure, the solution provides access within the EMR for authorized users across the enterprise.

Xerox® Workflow Automation Solution for Vendor Neutral Archive gives you the tools to enable you to:

- Improve access to a more complete patient record
- Integrate with your existing EMR
- Store and archive Digital Imaging and Communications in Medicine (DICOM) and non-DICOM data in its native format
- Improve a patient-centric workflow with lifecycle management and data-sharing tools
- Support short-term, long-term and redundant storage as well as disaster recovery
- Have ongoing support and maintenance

80% of information in a healthcare facility consists of rich, unstructured data, making it difficult to get a complete picture of patient health.*
A Continuum of Services from an Industry Leader

With over 75 years of experience helping individuals and businesses succeed, Xerox has the deep knowledge and experience you need.

**Cross-Industry Solutions**

At Xerox, we believe that work can work better by improving the flow of your work, simplifying and automating your document-centric processes. The Xerox® solution tools can help you cut paper-based processing costs in every department and office across your organization. Beyond the business processes that support your revenue streams, we offer cross-industry solutions to enable you to lower costs associated with your management of human resources, finance and accounting, operations, mailroom and more.

**Workflow Automation Services**

Our team of solution specialists can help you automate and simplify your critical document-centric processes to reduce administrative processing costs and support your compliance and customer satisfaction efforts. We offer discrete software and hardware solutions, plus design, integration, customization and deployment services, employee training and ongoing technical solution service and support.

**Managed Print Services**

Xerox, the global leader in Managed Print Services (MPS), can help organizations of all sizes reduce printing cost and volume, optimize device fleets and transition from paper-based to digital ways of working.

Learn more at xerox.com/was.


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