

Xerox® Workflow Automation Solution for Fraud Information Management

Manage information to detect fraud across the enterprise.

The management of fraud risks is an essential element of not only a strong corporate governance structure, but also a bank's market reputation and bottom line. Fraud risks need to be properly identified, assessed and managed to ensure senior management are fully aware of all the risks facing the business. If left unchecked it could lead to the insolvency of a business.

The Xerox® Workflow Automation Solution for Fraud Information Management allows financial institutions to easily log, access and interact with critical data involved in fraud investigations. With this fraud investigation solution, investigators can easily create new case records, update the status of the case and even link multiple cases together.

How your organization benefits:

- Accelerates investigations with improved access to case files and critical information
- Streamlines investigations with simple information retrieval from other systems
- Gives personnel their information in a single, centralized location
- Allows for investigators to easily create new case records
- Allows for concurrency of review and management of cases



Give employees a 360-degree view of all case-related information - including data records, documents, forms and history.

Accelerate investigations process with improved access to information.

Free your fraud investigations from spreadsheets.

Even in today's increasingly digital world, most compliance departments conduct investigations using spreadsheets. This process can result in investigational delays for several reasons. The spreadsheets are typically viewed or edited by one compliance officer at a time. Worse, spreadsheets are duplicated and many are out-of-date with no user trail, and no ability for officers to work on them concurrently. There may be multiple investigations stuck in paper spreadsheets, with no easy way to track them or even see a comprehensive list of the high-risk cases.

From the C-suite to the Fraud Department, the Xerox® Workflow Automation Solution for Fraud Information Management offers much for the fraud investigation process, simplifying and streamlining the approach, allowing for faster resolution, while providing an audit trail of the process, available for those with permission to view.

Easily log, access and interact with data deemed critical.

With this solution investigators can easily create the new case records, update the status of the case and even link multiple cases together. Personnel can easily search through lists of cases to find the specific records and information they need. This solution eliminates the need to jump between multiple spreadsheets and applications to locate information vital to investigating a case.

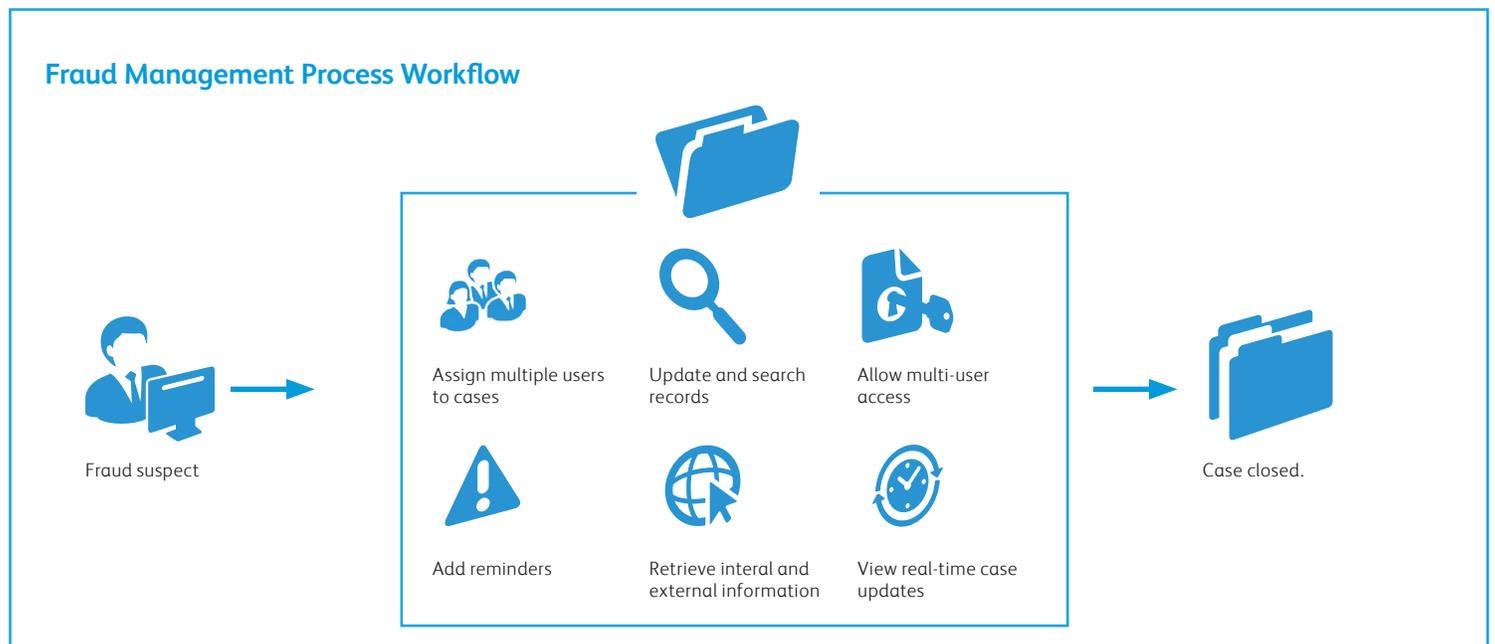
When fraud is suspected, a manager creates a new case and assigns an investigator as the owner. As supervisors assign cases, they can easily view the workload of each investigator through dashboard reports, re-assigning cases if necessary.

With this solution, supervisors and personnel can:

- Easily search through lists of cases to find the specific records and information they need
- Quickly retrieve cases based on predetermined criteria such as all linked cases
- Review case workload and assign new cases appropriately
- Manage and monitor all case work via reporting and dashboards

Work with a knowledgeable team.

At Xerox, we're knowledgeable in digital documents and workflows, but we recognize that your information and processes are unique to your business. Through qualitative and quantitative assessments, we can help you capture a true analysis of your current state. From there, we can deliver an integrated solution for you. Our fraud investigation solution is just one building block within our overall banking lifecycle offerings, so we can help you along your digital journey. From initial design, to deployment and rollout, to training and support, Xerox stays with you at every step.



For more information, visit xerox.com/was.

