

# Professional Support Services

## Adding value to your business is our business.

Xerox produces world-class hardware and software solutions for virtually every business need. Xerox® Professional Support Services delivers a wide range of service offerings designed to meet specific needs of customers who require maximum benefit from their Xerox® hardware and software solutions.



### SOLUTION PLANNING

- Solutions prototype development
- Detail implementation planning
- Workflow assessment
- Application definition and migration planning

### IMPLEMENTATION AND SUPPORT

- Network Configuration
- Print driver installation and configuration
- System, Operator and workflow training
- Application setup and validation
- Variable Data & Image programming
- Solution Validation

### APPLICATION DESIGN AND DEVELOPMENT SERVICES

- Design, develop, test, and deploy new and migrated document applications
- Variable Data Communications
- Cross Media Campaign
- Legacy Data Design Support
- PDF or PostScript Conversion Services

### COLOR SERVICES

- Design for Digital Workshop: Help you optimize your documents for output to Digital print devices
- Color Management Workshop— managing your color output
- iGen Digital Press Education courses
- Prepress color file setup and operation
- Color consultation for DFE setup and color consistency

### SOLUTION OPTIMIZATION

- Software programming services
- Xerox® FreeFlow® Core integration
- XMPie® support services
- Third Party Solution integration
- Network problem diagnosis and repair

### FOR ADDITIONAL INFORMATION

- [www.xerox.com/support](http://www.xerox.com/support)
- 1-800-ASK-XEROX
- <https://www.xerox.com/en-us/contact-us/professional-support-services>