

Customer Education

Knowledge Through Innovative Training Solutions

We know that incorporating technology into a business organization is best accomplished by providing training that is adaptive and able to meet the needs of a diverse population. Whether your workforce needs access to training on site, on-the-go or customized, we will work with you to ensure your strategic training needs and goals are met.

ON-SITE CUSTOMER EDUCATION OFFERINGS

- **On-site Office Device Training**
Our flexible hands-on training is targeted to small groups.
- **On-site Production Printer Training**
On-site training provides operators a thorough understanding of our production printers, printer controllers and print job management.
- **Large Group Office Device Training**
Training can be delivered auditorium style for larger groups. In this lecture style format, instructors will provide an overview of the equipment features and functionality.

REMOTE CUSTOMER EDUCATION OFFERINGS

- **Online Office Device Training**
For our customers who prefer on-demand training we offer flexibility to engage in training when and where it is convenient for the user. Internet training sessions are available 24/7 through Xerox.com and is accessible using personal computers as well as other industry standard devices such as tablets, Smartphones and other mobile devices. Training sessions are arranged into modules which will allow for easy access for refresher training on specific product features and functionality.
- **Webinar Training of Office Devices**
For our customers who enjoy technology based training, but also prefer instructor led training, we offer the best of both worlds. Virtual classroom training can be provided via Webinars. Participants can remain at their desks and participate with up to 20 other students in a classroom style training session. Students will have the ability to ask questions and interact live with the instructor. Participants will require access to the internet in order to participate in Webinar training.



CUSTOMIZED TRAINING

We can work with you to support any unique training requirements. If you would like a combination of our training offerings we will work to satisfy your needs by creating a customized training plan for your organization. Please contact your sales professional to discuss any special training requirements.

DIGITAL PRESS TRAINING

Training services for the Xerox® iGen® Press and the Xerox® Brenva® HD Production Inkjet Press are provided by our Xerox SmartPress Production Consultants (SPPCs). Contact your sales specialist for additional information about iGen and Brenva training services.

FOR ADDITIONAL INFORMATION

- www.xerox.com/support
- 1-800-ASK-XEROX
- <https://www.xerox.com/en-us/contact-us/professional-support-services>