

How to Contact Xerox Ethics Helpline

1. Internet Reporting Tool (Foreign Language Reporting Capability):

www.xeroxethicshelpline.com

2. Toll Free Phone Numbers

a. Toll-free Number (US & Canada): 1-866-XX-0001 (1-866-979-0001)

b. Direct Dial Toll-Free Numbers Outside of the US & Canada

Country	In-country Dialing Number	Country	In-country Dialing Number
Belgium	0800-7-1417	Jamaica	1-800-549-9741
Brazil	0800-891-4092	Japan	00531-11-4737; 0066-33-801237; 0034-800-900110
Canada	866-979-0001	Malaysia	1-800-80-3435
Chile	1230-020-0619	Mexico	001-800-613-2737
China	10-800-711-0631; 10-800-110-0577	Netherlands	0800-022-5890
Colombia	01-800-912-0053	Norway	800-30-551
Denmark	80-207-015	Peru	0800-91-8196
Dominican Republic	1-800-528-1092	Philippines	1-800-1-111-0112
Finland	0800-98839	Poland	0-0-800-111-1561
France	0800-90-5948	Singapore	800-110-1519
Germany	0800-187-3586	Spain	900-97-1031
Hong Kong	800-962-881	Sweden	020-160-5726
Hungary	06-800-17830	Switzerland	0800-56-1525
India	000-800-100-1075	United Kingdom	0808-234-7051
Ireland	1-800-558-549	United States	866-XX-0001; (866-979-0001)
Israel	180-940-0091	Venezuela	0800-176-6420
Italy	800-788340		

c. Calling Instructions for All Other Locations

STEP 1: Obtain your local country toll-free access code from the AT&T web site at www.att.com/traveler.

STEP 2: Make sure you have an outside line (if using a public phone, make sure it can be used to make international calls).

STEP 3: Enter the AT&T Direct Access Number for the country you're calling *from*.

STEP 4: When you hear the English-language voice prompt or series of tone prompts, enter the toll-free Xerox Ethics Helpline number (866-979-0001).

STEP 5: The call will be connected to the Xerox Ethics Helpline.

If you do not speak English, or prefer to have an interpreter assist you in speaking with the Helpline Call Specialist, *immediately* inform the Specialist which language you speak. The Specialist will then begin conferencing in an interpreter. As this happens, you will hear music, please remain on the line. You will then hear a recorded message in your language to confirm that an interpreter will come on line shortly. An interpreter will then join your conversation to assist you and the Specialist in completing the call.

3. Internal Mail:
Business Ethics and Compliance Office XWHQ, 6-N
4. External Mail:
Xerox Corporation
Business Ethics and Compliance Office
45 Glover Ave., PO Box 4505
Norwalk, CT 06856-4505
U.S.A.