

Xerox® Equipment Recycle/Disposal Methods



Equipment recycling or disposal

Xerox customers have a number of options for recycling or disposing of their Xerox® equipment. Specific requirements by U.S. geographic locations are available [on our website](#).

The following Xerox® products are covered for pick-up for reuse or recycling from a customer site when existing equipment is being replaced.

- Leased products on FSMA (Full Service Maintenance Agreement) upon renewal
- Leased products on a Cost-per-Print or eClick Program upon renewal
- Products under a Xerox Managed Services Program upon renewal
- Sold products on FSMA upon Xerox replacement

Equipment that does not fall into one of the aforementioned categories may be shipped to Xerox for reuse or recycling. Customers pay the shipping cost while Xerox covers the recycling cost. Equipment should be shipped to the address below.

Xerox Corporation
ESSO – Scrap
6500 State Route 63
Middletown, OH 45044

A Xerox® machine introduced in or before 1979 may contain PCBs, therefore Xerox will remove the machine from a customer site at no charge. Contact Xerox at 1-800-ASK-XEROX (1-800-275-9376). Please have available the model and serial number from the Xerox® machine.

Equipment donation

The equipment must be in working condition to qualify for donation through the National Cristina Foundation (NCF). The foundation can also accept donations of used, working computers, monitors, and other peripheral equipment such as scanners and fax machines. Learn more from the [National Cristina Foundation](#).

For more information

Contact Environment, Health, Safety, and Sustainability Customer Support at 1-800-ASK-XEROX (1-800-275-9376) or AskXerox@xerox.com

For more information about environmental programs at Xerox, go to www.xerox.com/environment

