



Xerox Security Message: Reminder to Set Firmware Password on Networked Devices

Security is a top priority for Xerox. Anything connected to the network – whether a fax machine, copier, printer, scanner, or PC – is vulnerable to outside attacks. It's a topic we discuss often on the security website, and we continue to share with our customers the importance of securing safely all of their devices.

Specific to the remote firmware threats that have been highlighted by researchers, the majority of Xerox products have user-enabled countermeasures to diminish this type of threat, including:

- Simple password settings
- System administrator-settable enablement of software upgrade
- Requirement that firmware updates must be digitally signed from Xerox to verify authenticity.

For the most recent security updates please continue to visit this site. If you have questions on how to best lock down your Xerox device, contact your sales rep, submit a request online at http://www.xerox.com/perl-bin/formeng.pl?form=product_security_information_request_7285, or call 1-800-821-2797 (U.S. only).

Xerox offers the following direction in regards to the recent National Cybersecurity and Communications Integration Center Bulletin 1-0012-NCCIC-130020120223:

- A firmware update function exists on Xerox Phasers and the ColorQube 8570. The firmware update function can be password protected on all Xerox Phasers, enabling customers to have a first line of defense against a potential attack. Customers can access their password settings by accessing the printer's CentreWare Internet Services security settings page reachable at `https:// device_ip_address /securitysettings.html/`.
- For the devices listed on the next page, the admin can disable Software Upgrade to prevent this type of exploit. This can be completed through the use of CentreWare Internet Service (embedded web server). Xerox strongly recommends that the admin password be changed from the default.

ColorQube 9203/9202/9201

ColorQube 9303/9302/9301

WorkCentre 5135/5150

WorkCentre 5632/5638/5645/5655/5665/5675/5687

WorkCentre 5735/5740/5745/5755/5765/5775/5790

WorkCentre 6400

WorkCentre 7525/7530/7535/7545/7556

WorkCentre 7755/7765/7775

Phaser 6700

Phaser 7800

WorkCentre 5325/5330/5335

WorkCentre 7120/7125

WorkCentre 7132/7142

WorkCentre 7228/7235/7245

WorkCentre 7232/7242

WorkCentre 7245

WorkCentre 7328/7335/7345

WorkCentre 7420/7425

WorkCentre 7425/7428/7435

WorkCentre Pro 123/128/133

WorkCentre 5030/5050

WorkCentre 35/45/55

WorkCentre 7655/7665/7675

WorkCentre Bookmark 40/55

WorkCentre Pro 2128/2636/3545

WorkCentre / WorkCentre Pro 232/238/245/255/265/275

WorkCentre Pro 65/75/90

Copy Center 118 WorkCentre M118/M118i

WorkCentre 5020

WorkCentre 5222/5225/5230

Xerox 4127/4112

Xerox 4590/4595

Phaser 3635MFP

Phaser 4600/4620

WorkCentre 4250/4260

WorkCentre 3550

WorkCentre 4150

WorkCentre M20/M20i