Pensions and Benefits Services

Employees are the backbone of any business. Having an engaged workforce, that feels rewarded and valued, and supporting that workforce both now and into the future is a priority for every organization.

Increased Employee Engagement
Our knowledgeable customer service representatives and simple self-service tools provide an integrated benefits solution. This enables your employees to make informed decisions and encourages increased employee engagement.

Improved Efficiencies and Reduced Costs
We use leading-edge document management and workflow technology to improve efficiencies and reduce costs. By leveraging technology, thought leadership and best practices, we bring you efficiencies and savings, as well as comprehensive and competitive products and services. We also remove the need to invest your capital resources into systems that aren’t at the core of your business.

Capabilities
Pensions Administration
For DB, DC, career average and hybrid schemes
- Benefit calculations
- Member record administration
- Member statements, trustee reporting and other scheme communications
- Pension scheme accounting, treasury and pensioner payroll
- Scheme monitoring and governance
- Advisor liaison
- Scheme-specific and industry performance standards

Benefits Administration
- Benefit design
- Communication
- Implementation
- Administration
- Employee helpdesk
- Provider management

Share Plan Services
- Share plan design
- Share plan administration
- Offshore trustee services
- Advanced management reporting
- Comprehensive web-based member services
- Daily sales and purchased transactions
- Annual event management

Yet many organizations are struggling to achieve the right level of value out of the investment they make in employee reward. Employees do not understand the benefits available to them and getting access to this information can be cumbersome. Significant investment is made into systems and processes only to find that the administration is time consuming and the quality of the data is poor. Add to this the need to keep up-to-date with complex legislative changes and the process becomes more of a hindrance than a value-add.

You need a first class administrator to take away the complexity burden and pressure associated with managing day-to-day operation and change, allowing you to focus on your core business.

At Xerox, we are experts in providing employee benefits administration so that you don’t have to be. Engaging Xerox delivers.
Why Work With Us

Experience and Expertise
Xerox has been delivering benefits administration to 200 clients around the world, for over 90 years. We have an experienced and dedicated team of specialists whose sole focus is delivering first class benefits administration.

Legislation and Regulatory Change
We have experts with up-to-date knowledge on all legislative and regulatory changes. We will keep you fully informed of the changing landscape, enabling you to capitalise on beneficial changes and ensuring that you and your schemes remain compliant.

Access to the Latest Technology and Innovations
We are continually investing in technology, process and systems, providing our clients with the latest developments without the need for their own capital investment. In addition these investments ensure we continue to drive down our own costs and share these savings with our clients.

Reduction in Risk
By outsourcing to Xerox, our clients are able to reduce the risk associated with managing employee benefits in house. A trusted provider with an extensive delivery track record we alleviate the financial, regulatory and knowledge burden facing our clients, reducing risk and enabling them to focus on their core business.

To Find Out More Please Contact:
Europe:
+44 (0)1179 101100
infoEMEA@acs-inc.com

South America:
+55 11 3627-6100

United States / Global:
+1 877.414.2676 or 312.529.3284

Key Facts and Figures

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<td>2nd largest pensions and benefits administrator globally</td>
<td>90+ Years of benefits delivery experience</td>
<td>5200 Pension and benefits employees globally</td>
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<td>Employees and pension scheme members served globally</td>
<td>USD earmarked for HR and benefit research and development</td>
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