Who owns my contracted supplies?

Many customers are not aware that the consumable supplies included in a Cost Per Copy Program legally remain the property of Xerox until used in the contracted equipment. Contracted supplies that are found for sale on the open market are considered stolen property. There is a responsibility to secure this inventory to ensure that these supplies don’t slip into the black market illegally.

What makes the market ‘black’?

What makes the market ‘black’ is when the product or service sold into it is of an illegal nature. The black market thrives on stolen inventory, making it the perfect outlet for illegal activity alongside organized crime, drug trafficking and even terrorism since these markets are unregulated and profits cannot be easily traced.

Black market activity is conducted ‘behind the scenes’ or ‘in the dark’ hidden from the eyes of law enforcement. Don’t support black market activity—abide by contract obligations.

Black market participation can directly affect you.

Protect yourself and your company. Stolen contracted supplies—apart from aiding and abetting illegal activities—can directly affect you. Xerox closely monitors the ordering and distribution of supplies and is particularly concerned that contracted supplies do not leak into the black market.

Here are some simple steps to follow to avoid theft and fraud of contracted supplies.

Do:

• Put controls in place to secure the inventory of your contracted supplies. Poorly secured inventory could lead to theft.
• Return unused consumables to Xerox at the end of your contract or at the time of equipment upgrade or trade-in.

Do Not:

• Sell or pass on contracted supplies.
• Allow ‘collectors’ to take contracted supplies.
• Use contracted supplies in non-contracted equipment. It’s considered stealing.
• Allow contracted supplies to be borrowed or shared.

Xerox works to educate and raise awareness on how illegal black market activities can be detrimental to your business. With your participation, we can help protect you and your company from unnecessary theft and fraud.

Find out more information about identifying authentic Xerox Supplies here. For more information, visit www.xerox.com/printer-supplies/brand-protection