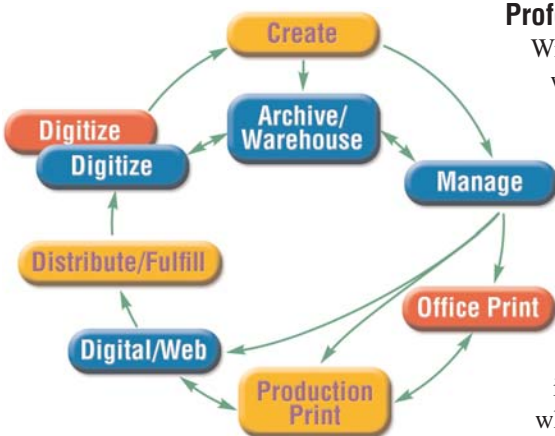


About Us

Proven experience. Clear results.

The rewards of a well-defined, well-executed Document Outsourcing program are clear. Productivity rises, cost structures fall and documents begin to be used in ways that can transform your organization. To help take you there requires a proven partner—a partner with the experience to define, implement and deliver measurable results each and every day. We apply the resources and resolve to make documents and business processes work harder for you and your organization.

Document Lifecycle



Professionals who get the job done.

With over 15,000 services professionals worldwide, Xerox has the experience and resources to solve today's critical business challenges.

Our customers look to our service professionals and delivery experts for real-world business understanding and proven implementation experience. Smarter processes, industry knowledge and world-class implementations are at the core of what defines our service teams.

Document outsourcing is our business.

A well-executed document outsourcing program goes beyond creating a superior cost structure—to providing you with new ways to differentiate your organization. The ability to manage diverse technology environments and unique industry requirements sets Xerox Global Services apart.

Results you can measure.

We are only as good as the results we deliver. Using proven methodologies like Lean Six Sigma and enterprise-wide assessments, we measurably improve your business.

"How you create, manage and deliver documents can define the success of your business. We call it the Document Lifecycle, and providing proven services at every stage is what we do best."

Tom Dolan, President,
Xerox Global Services

GLOBAL SERVICES AT A GLANCE

- We succeed through satisfied customers—Xerox products and services earned 208 awards worldwide in 2006, including honors for innovation, knowledge management, ethics and leadership.
- Experience matters—Xerox has been providing product and support services since 1961. Services delivered where you need them—15,000 service professionals worldwide, in over 160 countries.
- Industry-leading innovation—Xerox manages over 8,000 active U.S. patents spanning digital imaging, printing systems, materials and services technology.
- Xerox is a recognized leader in corporate citizenship principles, policies and programs. We take pride in our benchmark commitments to governance and ethics, customer privacy and satisfaction, employee diversity and development, environmental initiatives, corporate donations, volunteerism and more.

To learn more about the specific offerings in each of our core service areas, visit www.xerox.com/servicesportfolio or call 1-800-ASK-XEROX ext. 948.

Xerox Global Services

Optimize Documents Across Your Enterprise



Digitize and Improve Your Business Processes

Imaging and Document Management Services

- Increased productivity and efficiency
- Reduced processing and operational costs
- Superior customer service
- Added control and security
- Services for all your business documents

Finance and Administration Services

- Increased productivity and efficiency
- Reduced payment errors and processing costs
- Reduced labor costs
- Increase capture of early payment discounts
- Added control and security

Litigation Services

- Increased process and cost-efficiencies
- Methodologies to ensure data integrity
- Scalability
- Best-in-class proprietary technology
- End-to-end, full-service provider
- Meet compressed deadlines, 24/7
- Manage risk with improved security

Product Lifecycle Content Services

- Reduced time to market
- Optimized cost
- Simultaneous, multilingual product launch
- Improved processes, quality and reuse of content
- Enhanced customer experience
- Manage risk

Client Account Lifecycle Services

- Increased productivity and efficiency
- Reduced operational costs
- Faster processing of inbound correspondence
- Superior customer service
- Improved customer satisfaction and loyalty
- Added compliance and risk mitigation

Document Advisor Services

Xerox Document Advisor Office works across your enterprise to coordinate and execute a strategic approach. Now all document management business processes become more integrated, allowing you to use documents—and the information they contain—in new and innovative ways while reducing your operational costs.

Design and Produce Better Documents

Creative Services

- Manage content and brand compliance
- Optimize costs
- Improve productivity and cycle times
- Faster time to market
- Enhance communications

Customer Communication Services

- Manage content and your brand message
- Drive higher response rates
- Build customer loyalty
- Manage security and compliance risk

Document Production and Publishing Services

- Manage your documents across all your environments:
 - Print/copy centers, high-volume production centers, document composition, transactional print centers, mail and distribution centers
- Optimize operations and assets
- Enhance end-user performance

Mail and Distribution Services

- Reduce postage and mailing costs
- Increased productivity through streamlined operations
- Tracking, reporting and performance measurements

ePrintsourcing*

- Risk-free, guaranteed quality and service
- Guaranteed cost reduction
- Fully open book accounting
- Total control
- True supplier independence
- Faster time to market
- Brand integrity

* See your Account General Manager for availability in the United States

Advisors and Expertise Across the Enterprise

- Enterprise Document Management
- Communications and High-Volume Production
- Business Process Delivery
- Office Print Management

Optimize Your Office Print Environment

Office Services

- Optimize cost
- Manage risk and security
- Increased business efficiency
- Enhance end-user satisfaction and productivity



The power of a fully integrated portfolio