

Medicare Enrollment Management

Industry Offering Brief

Health Insurance



29 million beneficiaries are expected to enroll in Medicare Part D.

Up to 50% of total Medicare Part D enrollments may occur in the first 45 days. We can help.



“Preparing for the potential rush of upcoming enrollment into Medicare’s new Part D program requires health insurers to act quickly. As health insurance document experts, we can quickly assess your company’s readiness and give you the resources you need to get your company ready now.”

*John B. Jones
VP Healthcare/Health Insurance
Xerox Global Services*

The Medicare Part D prescription drug benefit presents something of a new processing challenge for the health insurance industry. Since monthly premiums for these benefits will begin to rise after the initial four-month enrollment period, half of this program’s participants may rush to enroll within its first six weeks (which start November 15, 2005).

This means that health insurers who choose to participate in the Part D program need to be ready to handle large volumes of enrollments quickly, especially as the Centers for Medicare and Medicaid Services (CMS) will impose penalties for late processing.

Xerox understands document challenges such as these and can help your company with enrollment processing—regardless of volume fluctuations. We’ll assess your current capabilities and recommend scalable solutions that can accelerate your Part D enrollment procedures. Plus, we’ll also determine your total cost of processing and suggest ways to realize new savings throughout your company through process improvements.

THE RIGHT SOLUTION

FOR YOUR CHALLENGE.

Challenge: Estimates for Part D enrollment vary widely.

Our extensive industry experience enables us to quickly scale Medicare Part D application processing solutions for varying enrollment volumes, all while supporting your existing processes and procedures.

Challenge: Slow enrollment processing can result in penalties.

Every Medicare Part D enrollment must be fully processed within seven days to avoid CMS penalties. With our in-depth knowledge of transaction-based processes, we can accelerate your document workflows so that you can meet these pressing deadlines quickly and easily.

Challenge: Participants may enroll with any Part D insurer.

The faster you process enrollments, the more satisfied enrollees will be. We can help your company accurately track Part D enrollment and accelerate procedures.

Our Approach

Our turnkey solutions can be incorporated directly into your company's existing processes and procedures, helping you handle Medicare Part D enrollment quickly and efficiently while reducing your overall costs.

Our solution can address:

- Outsourced mail processing
- Document conversion services
- Value-added application processing
- Data capture
- Cash and payment handling
- Image hosting
- Dataset generation
- Migration to appropriate systems

Seamless Integration With Your Processes
Whether your company would be best

served with imaging services that digitize documents, streamline workflows or manage repository systems that centralize forms for easier access, our solutions can be scaled to your need—without requiring new expenditures on infrastructure or additional staff.

Years of Industry Expertise

Offering Part D enrollment is a huge initiative for any health insurance company. With years of health insurance experience as well as document expertise, we can assist you throughout this endeavor by quickly pinpointing areas that might leave you exposed to risk and by offering comprehensive solutions.

Results

We provide you with fully transparent and accurate metrics throughout our solution process to let you know exactly what our measures have accomplished—time

The Xerox Health Insurance team has years of industry experience and is uniquely positioned to help health insurers overcome the challenges of handling Medicare Part D applications—and to make enrollment processing as efficient as possible.

saved, costs cut and compliance issues met. Results you can see and measure:

- Facilitate ongoing regulatory compliance.
- Identify your state of readiness (scale/cost/turnout).
- Mitigate sanctions and lost business.
- Identify opportunities to lower costs and improve efficiencies.

