



## FreeFlow Web Services

### Voluntary Product Accessibility Template (VPAT)

### Compliance Status

Compliant with minor exceptions

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[www.xerox.com/Section508](http://www.xerox.com/Section508)

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### Summary Table – Voluntary Product Accessibility Template (VPAT)

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 <a href="#">Software Applications and Operating Systems</a>	Some limitations exist	Limitations pertain to keyboard commands as noted below.
Section 1194.22 <a href="#">Web-based internet information and applications</a>	Some limitations exist	Limitations pertain to electronic forms as noted below.
Section 1194.23 Telecommunications Products	Not applicable	FreeFlow Web Services is not a telecommunications product.
Section 1194.24 Video and Multi-media Products	Not applicable	FreeFlow Web Services is not a video or multi-media product.
Section 1194.25 Self-Contained, Closed Products	Not applicable	FreeFlow Web Services is a software application and does not fit the definition of a self-contained, closed product.
Section 1194.26 Desktop and Portable Computers	Not applicable	No computer is sold as part of the product.
Section 1194.31 <a href="#">Functional Performance Criteria</a>	Supports	FreeFlow Web Services is compliant with Rule 1194.31.
Section 1194.41 <a href="#">Information, Documentation, and Support</a> (Added by Xerox) This rule covers accessibility of documentation, training and support for IT products. Xerox includes	Supports	The centralization of documentation, training, and support services for most Xerox products allows us to achieve compliance across the corporation.

Criteria	Supporting Features	Remarks and explanations
rule 41 in all its assessments.		

**Section 1194.21 Software Applications and Operating Systems – Detail**

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Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Some limitations exist	Some commands that can be described textually cannot be executed from the keyboard.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	The software does not override or disable accessibility features of the host operating system or other software possessing features that have been developed and documented according to industry standards.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	A well defined, on-screen indication of the current focus is provided, and the focus is programmatically exposed so that Assistive Technology can track focus and focus changes.
(d) Sufficient information about a user interface element including the identity, operation and	Supports	The program code makes the appropriate user interface elements available to Assistive Technology.

Criteria	Supporting Features	Remarks and explanations
state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.		
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	Bitmap image meanings remain consistent throughout the application.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	All textual information is provided through operating system functions.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	The software does not override user-selected contrast and color selections and other individual display attributes.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable	Animation is not used for control elements or relevant text.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	The software does not use color as the only means of conveying information.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable	The application does not permit a user to adjust color and contrast settings.
(k) Software shall not use flashing or blinking text, objects, or other elements	Supports	The software does not use (avoids) flashing elements.

Criteria	Supporting Features	Remarks and explanations
having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.		
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	Electronic forms allow people using Assistive Technology to accurately complete and submit the forms.

## Section 1194.22 Web-based Internet Information and Applications – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports	Non-text elements, including audio, that are required for comprehension of content or to facilitate navigation are present, and text equivalents are assigned.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	No multimedia presentations are included with the application.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	All information conveyed with color is also conveyed by alternative means.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not applicable	Web pages do not use style sheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	No image maps with active regions are used.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	No image maps with active regions are used.
(g) Row and column headers shall be identified for data tables.	Not applicable	No data tables are used.

Criteria	Supporting Features	Remarks and explanations
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	No data tables are used.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	Frames possess labels that facilitate frame identification and navigation.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Pages do not use (avoid) flashing elements.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	No text-only pages are provided.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Not applicable	No scripting used to display content or display interface elements.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supports	A link is provided to support a plug-in or applet to interpret page content.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and	Some limitations exist	Some electronic forms do not allow people using Assistive Technology to accurately complete and submit the forms.

Criteria	Supporting Features	Remarks and explanations
submission of the form, including all directions and cues.		
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not applicable	No repetitive navigation links are provided.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports	A time-out alert feature is present and controllable.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

### Section 1194.31 Functional Performance Criteria – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports	Support for Assistive Technology is provided.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	All areas requiring visual user interaction with visual acuity better than 20/70 support screen enlargement and voice output or Assistive Technology.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	No operations require user hearing.

Criteria	Supporting Features	Remarks and explanations
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable	No audio information is required for use of the product.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	No operations require speech.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	No operations require fine motor control or simultaneous actions.

**Section 1194.41 Information, Documentation and Support - Detail  
(Xerox Addition to VPAT)**

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Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats.	Supports	Product support documentation is available in alternate format.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Accessibility and compatibility information is available on <a href="http://www.xerox.com/section508/">www.xerox.com/section508/</a> .
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Xerox provides support services that accommodate the communication needs of end-users with disabilities.

**What is the Voluntary Product Accessibility Template (VPAT)?**

The purpose of the Voluntary Product Accessibility Template is to assist Federal contracting officials in making preliminary assessments regarding the availability of commercial Electronic and Information Technology products and services with features that support accessibility. It is assumed that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

## **User Tasks Assessed**

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For FreeFlow Web Services, general user tasks were assumed to be those related to Print Provider and Print Buyer. According to the Federal Access Board, maintenance tasks are not included in this summary.

## **Xerox Product Accessories for People with Disabilities**

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In addition to the award-winning Xerox Copier Assistant, Xerox provides additional accessories for people with disabilities; for example:

- Braille enablement – Pressure sensitive labels allow Braille to be added to almost any copier control console.
- Angled console – This kit, which is currently available for a number of models, inclines the copier console, allowing wheelchair users to view and reach the controls.
- Footswitch – An electrically operated switch models, which is available on many models, can be used to actuate the "Start Print" button.

For additional information on these and other accessories, contact your Xerox sales representative or call 1-800-ASK-XEROX (1-800-275-9376).