



Louise Fisher

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Louise Fisher serves as the European Human Resources Director for Xerox Global Services. In this role, she ensures that Xerox develops and implements strategies that enable the company to expand its pool of knowledgeable personnel and reach its services business growth targets. She works closely with senior executives and uses her change management expertise to integrate newly developed HR best practices throughout Xerox to help build the company's operational success.

She is an expert in delivering major restructuring and organizational change programs, as well as in acquisitions and disposals. She has also held leading HR roles in large-scale U.K. and European outsourcing companies. Her responsibility for her team at Xerox continues her strong track record of leading, developing and growing experienced HR professionals.

Fisher joined Xerox in November 2005, first acting as an interim to deliver a business transformation program, establishing a European HR practice to support European Transformation and the HR aspects of Outsourcing Bids and Tenders. She was formally appointed to her current position in February 2006. In this role, she continues to use her transformation management skills, has introduced new, standardized competencies and HR assessment methodologies throughout the company, particularly as the company grows, in the area of talent acquisition and management.

Prior to joining Xerox, Fisher held operations and HR roles in a variety of international blue-chip retail organizations such as Woolworths and Grand Metropolitan. Following this, she specialized in training, management, and organization development in both the retail and hotel industries for seven years in Top Shop/Top Man and the Forte Hotels and Restaurants Group. She then took on the position of HR Director in various printing and publishing companies and IT organizations, including the Hurst Publishing Group and ICL/Fujitsu Services.

Fisher holds a Master of Arts degree in Human Resource Management. She is also a Fellow of the Chartered Institute of Personnel and Development (CIPD) and has contributed to a CIPD publication on International Mergers and Acquisitions. Fisher is a Non-Executive Director and sits on the Executive Board of the CIPD and the Audit Committee.

To learn more about Louise's work, visit www.xerox.com/thoughtleadership

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