

## Healthcare

### Go from Paper to Digital and Improve Patient Care

Nearly 80% of healthcare organizations are already well on their way to digitization. If you did the same, you could help set new expectations for security, compliance, care coordination, and patient outcomes.

1,021 companies in the US, UK, Germany, and France were surveyed. Survey conducted by Coleman Parkes and commissioned by Xerox.

INDUSTRY DIGITAL READINESS INDEX

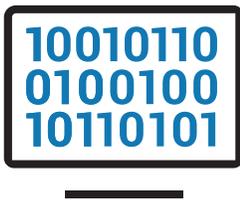
Beginner



Advanced

#### Plans to Digitize

67% have started to digitize paper processes.



**12%** will start digitization of paper processes within 1–3 years.

**25%** have implemented digitization plans.

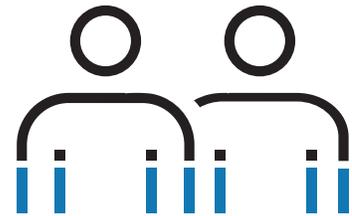
**42%** are advanced in digitization of paper processes.

#### Department Prioritized to Go Paperless

IT Department to benefit most from digitization.

**20%**

agree that IT is one of the top departments that should be digitized first.



#### Security Strategies Inclusive of Printers/MFPs

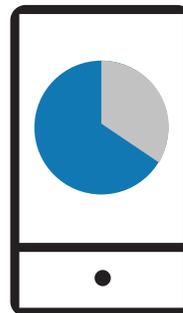
Hackers can access networks via printers/MFPs.



**59%** of companies factor printers and/or multifunction printers in their overall security approach.

#### Mobile Printing Initiatives

Traveling executives can print securely with cloud-based solutions.



**67%**

include mobile printing in their mobility initiatives.

**29%**

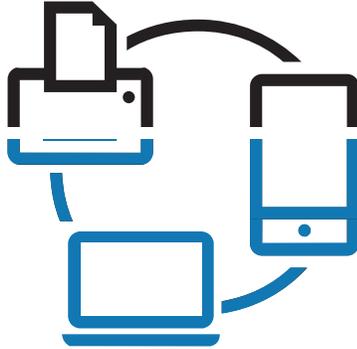
have yet to include mobile printing in their mobility initiatives.

### Improving Workflow

Employees commit to more streamlined processes.

**77%**

plan to impact the bottom line with improved document workflow.



### Time Wasted on Paper Processes

Too much time is spent on document workflow vs. core operations.

**38%**

waste significant time daily on paper-intensive processes.



### Money Spent on Paper Processes

Companies will save money on supplies, energy and storage.

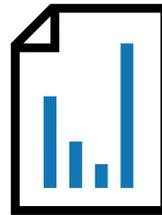


**57%**

spend between \$1,000 and \$5,000 monthly on paper processes.

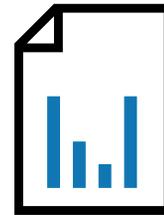
### Managing Printer Efficiencies

Managed Print Services (MPS) is a key component of document digitization.



**36%**

print fleets were assessed within the last year.



**30%**

have real-time monitoring and real-time assessments of print fleets.

## Highlights

Digitization helps providers efficiently and securely share patient information, which enhances care coordination and patient outcomes.

More than half of healthcare organizations have started using printers/MFPs in their security strategies in compliance with HIPAA regulations. Another 30% plan to engage printers/MFPs in their security strategies in the near future.

Paper to digital processes have proved to be beneficial. Compared to other small and mid-size businesses, healthcare organizations pay the least for paper processes – 10% spend less than \$500 and 30% spend \$500 – \$1,000 monthly.