

# International Calling Instructions

## Instructions to Callers

**NOTE:** Countries listed in **RED** are direct dial numbers in local language and the following steps do not apply—just dial direct using the listed number.

STEP 1: Obtain your local country toll-free access code from the AT&T web site at [www.att.com/traveler](http://www.att.com/traveler) or from the **list at the bottom** of this note.

STEP 2: Make sure you have an outside line (if using a public phone, make sure it can be used to make international calls).

STEP 3: Enter the AT&T Direct Access Number for the country you're calling *from*.

STEP 4: When you hear the English-language voice prompt or series of tone prompts, enter the toll-free AlertLine number (**866-979-0001**).

STEP 5: The call will be connected to AlertLine.

If you do not speak English, or prefer to have an interpreter assist you in speaking with the AlertLine Specialist, *immediately* inform the AlertLine Specialist which language you speak. The Specialist will then begin conferencing in an interpreter. As this happens, you will hear music, please remain on the line. You will then hear a recorded message in your language to confirm that an interpreter will come on line shortly. An interpreter will then join your conversation to assist you and the Specialist in completing the call.

## International Toll-free Access Codes

Country (where calling from)	Toll-free Access Number	Alternate number
Albania	00-800-0010	
American Samoa	633-2-872	
Angola	0199	
Anguilla	1800-872-2881	
Antigua	1800-872-2881	
Argentina	0-800-555-4288	0-800-222-1288
Armenia	0-800-111	
Aruba	800-8000	
Australia	1-800-881-011	1-800 551155
Austria	0-800-200-288	
The Bahamas	1800-872-2881	
Bahrain	800-001	800-000
Bangladesh	157-0011	
Barbados	1800-872-2881	
Belarus	8^800101	^ Indicates second dial tone
Belgium	0-800-100-10	
Belize	811 <small>to place calls from phones and pay phones</small>	555 <small>to place calls from hotels</small>
Republic of Benin	102	
Bermuda	1800-872-2881	
Bolivia	800-101-110	
Bonaire	001-800-872-2881	
Bosnia	00-800-0010	
<b>Brasil</b>	0800-891-4092 <small>direct</small>	
British Virgin Islands	1800-872-2881	
Brunei	800-1111	
Bulgaria	00-800-0010	
Cambodia	1-800-881-001	
<b>Canada</b>	1-866-979-0001 <small>direct</small>	
The Cape Verde Islands	0800-2288	
The Cayman Islands	1800-872-2881	
<b>Chile</b>	1230-020-0619 <small>direct</small>	
China	108-888 <small>to place calls from northern China, the Beijing region</small>	108-11 <small>to place calls from southern and central China, the Shanghai and Guangzhou regions</small>
<b>Colombia</b>	01-800-912-0053 <small>direct</small>	
The Cook Islands	09-111	
Costa Rica	0800-0-114-114	
Croatia	0800-220-111	
Cuba	935 <small>to place calls from Guantanamo Bay</small>	
Curacao	001-800-872-2881	
Cyprus	800-900-10	
The Czech Republic	00-42-000-101	
Denmark	8001-0010	
Diego Garcia	999 288	

Country (where calling from)	Toll-free Access Number	Alternate number
Dominica	1800-872-2881	
The Dominican Republic	1800-872-2881	
Ecuador	1-999-119	1-800-225-528
Egypt	510-0200 to place calls from Cairo	02-510-0200 to place calls outside of Cairo
El Salvador	800-1288	
Estonia	0-800-12-001	
The Fiji Islands	004-890-1001	
Finland	0 8001 10015	
France	0800-90-5948 direct	
The French Antilles	0800-99-0011	
French Guiana	0-800-99-0011	
Gabon Republic	00^-001	
Gambia	00111	
Georgia	8^0288	
Germany	0800-181-1978 direct	
Ghana	0191	
Gibraltar	8800	
Greece	00-800-1311	
Grenada	1800-872-2881	
Guadeloupe	0800-99-0011	
Guam	1800-225-5288	
Guatemala	999-9190 for calling from outside of Guatemala City	138-126 for calling from Guatemala City
Guyana	159	
Haiti	183	
Honduras	800 0 123	
Hong Kong	800-96-1111	800-93-2266
Hungary	06 800-01111	
Iceland	00 800 22255288	
India	000-117	
Indonesia	001-801-10	
Ireland	1-800-553-735 direct	
Israel	1-800-94-94-949	
Italy	800-787468 direct	
Ivory Coast	00-111-11	
Jamaica	1-800-872-2881	
Japan	00-539-111 to place calls using KDD	00-665-5111 to place calls using IDC 00-441-1111 to place calls using JT
Jordan	1-880-0000	
Kazakhstan	8^800-121-4321	
Republic of Korea	00-729-11 to place calls using Korea Telecom	00-369-11 to place calls using ONSE 00-309-11 to place calls using Dacom
Latvia	800-2-288	

Country (where calling from)	Toll-free Access Number	Alternate number
Lebanon	<b>426-801</b> to place calls within Beirut	<b>01-426-801</b> to place calls outside of Beirut
Liechtenstein	<b>809-2288</b>	
Lithuania	<b>8^800-900-28</b>	
Luxembourg	<b>800 2 0111</b>	
Macau	<b>0800-111</b>	
Republic of Macedonia	<b>99-800-4288</b>	
Malaysia	<b>1-800-80-0011</b>	
Malta	<b>800-901-10</b>	
The Marshall Islands	<b>1-800-225-5288</b>	
Martinique	<b>0800-99-0011</b>	
Mauritius	<b>01 120</b>	
<b>Mexico</b>	<b>001-888-233-5137</b> direct	
Micronesia	<b>288</b>	
Monaco	<b>800-90-288</b>	
Montserrat	<b>1800-872-2881</b>	
Morocco	<b>002-11-0011</b>	
Nepal	<b>0800-77-001</b>	
<b>The Netherlands</b>	<b>0800-023-2710</b> direct	
The Netherlands Antilles	<b>001-800-872-2881</b>	
New Zealand	<b>000-911</b>	
Nicaragua	<b>174</b>	
Nigeria	Service has been suspended indefinitely	
Norway	<b>800-190-11</b>	
Pakistan	<b>00 800 01001</b>	
Palau	Service has been suspended indefinitely	
Panama	<b>800-0109</b>	
Papua New Guinea	<b>0507-12880</b>	
Paraguay	<b>008-11-800</b> to place calls from Asuncion City	
<b>Peru</b>	<b>0800-52-290</b> direct	
The Philippines	<b>105-11</b>	
Poland	<b>0-0-800-111-1111</b>	
Portugal	<b>800-800-128</b>	
Puerto Rico	<b>1-866-979-0001</b> direct	
Qatar	Service has been suspended indefinitely	
Reunion Island	<b>0-800-99-0011</b>	
Romania	<b>021-800-4288</b>	
Russia	<b>755-5042</b> to place calls from within Moscow	<b>325-5042</b> to place calls from within St. Petersburg
Saba	<b>001-800-872-2881</b>	
Saipan	<b>1800-225-5288</b>	
San Marino	<b>800-172-444</b>	
Saudi Arabia	<b>1-800-10</b>	
Senegal	<b>3072</b>	

Country (where calling from)	Toll-free Access Number	Alternate number
Sierra Leone	1100	
Singapore	800-011-1111	800-001-0001
Slovakia	0-800-000-101	
The Solomon Islands	0811	
South Africa	0-800-99-0123	
Spain	900-99-0011	
Sri Lanka	430-430	
St. Barthelemy	0800-99-0011	
St. Eustatias	001-800-872-2881	
St. Kitts and Nevis	1800-872-2881	
St. Lucia	1800-872-2881	
St. Maarten	001-800-872-2881	
St. Martin	0800-99-0011	
St. Pierre and Miquelon	0-800-99-0011	
St. Vincent and the Grenadines	1800-872-2881	
Sudan	800-001	
Suriname	156	
Sweden	020-799-111	
Switzerland	0-800-89-0011	
Syria	0-801	
Taiwan	00-801-102-880	
Thailand	1-800-001-33	001-999-11111
Trinidad and Tobago	1800-872-2881	
Turkey	00-800-122-77	
Turks and Caicos Islands	01-800-872-2881	
Uganda	800-001	
Ukraine	8^100-11	
United Arab Emirates	0-800-121	0-800-151 For placing calls from U.S. Military bases
United Kingdom	0800-028-8018 direct	
United States	1-866-XX-0001 direct	
Uruguay	000-410	
Uzbekistan	8^641-7440010 to place calls from Tashkent	
Venezuela	0800-176-6420 direct	
Arab Republic of Yemen	00-800-101	
Zambia	00-899	
Zimbabwe	110-98990	

^ denotes second dial tone