

Xerox 2010 Environmental Sustainability Performance Metrics Reporting

Operations	2006	2007	2008	2009	2010	2010 vs. 2006
Reducing Energy Use and Protecting the Climate						
Energy Consumption (100,000 therms)						
Direct/Scope 1 – Fuel for facilities and fleet	263	242	266	242	236	-10%
Indirect/Scope 2 – Purchased electricity	201	199	188	173	171	-15%
Greenhouse Gas Emissions (1000 metric tonnes CO ₂ e)						
Direct/Scope 1	176	162	176	160	157	-11%
Indirect/Scope 2	232	232	221	186	179	-23%
Employee business air travel	N/A	N/A	24	12	14	N/A
Preventing and Managing Waste (1000 metric tonnes)						
Nonhazardous waste	67	63	61	61	57	-15%
Nonhazardous waste landfill diversion rate (% of total produced)	91%	92%	92%	93%	92%	+1 pt
Hazardous waste	3.0	3.0	2.7	2.6	2.5	-17%
Preserving Clean Air and Water						
Air (metric tonnes)						
Air emissions – production-related volatile organics	38	38	39	32	27	-29%
TRI and PRTR Reportable Toxic Releases	429	475	346	238	203	-53%
Water (million litres)						
Water consumption	2,685	2,746	2,342	2,189	2,030	-24%
Water discharge to sanitary sewer	2,293	2,413	2,986	1,866	2,274	-5%
Total volume of water recycled and reused	N/A	N/A	N/A	N/A	39	N/A
Percentage total volume of water recycled and reused	N/A	N/A	N/A	N/A	1.9%	N/A
Ensuring Environmental and Workplace Safety						
Total Recordable Incident (TRI) Rate	1.12	0.98	0.97	0.9	1.06	-5%
Days Away from Work (DAFW) Rate	0.55	0.47	0.51	0.49	0.51	-7%
Workplace fatalities	0	0	0	0	0	N/A
Safety non-compliance fines (\$K / #)	\$0 / 0	\$0.5K / 1	\$0 / 0	\$4K / 2	\$0 / 0	N/A
Environmental non-compliance fines (\$K / #)	\$0 / 0	\$9K / 1	\$6K / 1	\$0 / 0	\$0 / 0	N/A

Products	2006	2007	2008	2009	2010
Reducing Energy Use and Protecting the Climate					
% of newly launched eligible products achieving ENERGY STAR	100%	80%	80%	92%	100%
Preventing and Managing Waste: Customer Returns Beneficially Managed and Diverted from Landfill (1000 metric tonnes)					
Equipment and Parts					
Remanufacture, Reuse, Recycle, Energy from Waste	50	48	45	45	42
Supplies					
Remanufacture / Reuse	4.9	3.9	3.4	2.7	3.3
Recycle	Included under Supplies Remanufacture / Reuse			0.1	0.1
Energy from Waste	Included under Supplies Remanufacture / Reuse			0.2	0.2

Metrics reporting shown here is a preview of our full 2010 Citizenship Report, which will be published in the fourth quarter of 2011. The full report will include additional metrics, charts and explanatory detail.