

# FreeFlow<sup>®</sup> 6.0/7.0/8.0/9.0 Microsoft Patch Summary

## Announcement

This bulletin contains the following information for FreeFlow<sup>®</sup> products **Makeready, Process Manager, Express to Print, Output Manager and Web Services**: 1) exclusions for Microsoft Service Packs & Updates, 2) additional Microsoft hotfix information, and 3) supported Microsoft Service Packs.

It is recommended that the customer perform Microsoft Update (Custom option) on a weekly basis except for Web Services which should be handled per the instructions below. High priority and security-related updates are critical and should always be installed unless they are specifically excluded below. Approved Operating System Service Packs will be deployed through formal communication and Xerox recommends that it not be installed through Microsoft Update. Microsoft Update may install additional patches that are not required.

Customers requiring Xerox assistance to install Microsoft updates should contact customer support or make arrangements with their field representative. As needed, Xerox will provide service for installation of approved Service Packs and non-critical updates to be installed at the next service call.

Microsoft Update will display all updates available to your computer. The following items should be deselected prior to installing the updates in the Custom option:

### Exclusions for Microsoft Service Packs:

- .NET Framework Version 2.0 **SP1** is currently **UNSUPPORTED** for FreeFlow 6.0 as it will break the Hot Folder functionality. **Note:** This does not apply to FreeFlow Output Manager. If the Service Pack is inadvertently installed, it must be uninstalled. When uninstalling .NET 2.0 SP1, the whole .NET framework will be removed and will not revert back to .NET 2.0. A reinstall of .NET 2.0 is required and can be obtained by downloading the file directly from Microsoft at <http://microsoft.com/downloads>.

### Exclusions for Microsoft High Priority Updates:

- Automatic install of Microsoft updates should be disabled.
- Web Services 8.0 supports Microsoft updates through December 2010 starting with Web Services 8.0.1.0.
- Web Services 6.0 supports Microsoft updates through December 2010 starting with Web Services 6.0 U12.
- Web Services 6.0
  - MS07-061 – KB943460 Vulnerabilities in Windows URI handling could allow remote code execution. This is applicable to Windows XP SP2, Server 2003 SP1 and Server 2003 SP2. Issues have only been identified with Web Services. Remove this update if the following issues occur:
    - Print buyers cannot access any of the branded skins for their account. An HTTP 500 error will be raised.
    - Print buyers are unable to create PDFs. While creating the PDF the system stalls and never completes creating the PDF.

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## Additional Hotfix Information:

- After installing security update MS05-026 – KB896358 or Microsoft Windows Server 2003 Service Pack 1 (SP1) you may experience problems viewing the FreeFlow Help pages. To avoid this problem, ensure that the check box to “Always ask before opening this file” is unchecked when prompted to open a .chm help file. This setting should be unchecked by default.
- MS06-040 KB921883 – Microsoft re-released this hotfix in September 2006 to resolve a previous issue with this update. Microsoft Update may not automatically re-install this update so it should be manually installed from: <http://www.microsoft.com/technet/security/bulletin/ms06-040.msp>.
- To alleviate some of the issues related to random failures on Process Manager, customers will need to install the **KB947100** Microsoft Hot Fix from <http://support.microsoft.com/kb/947100>. This applies to FreeFlow 6.0.2.0 and greater.

## Supported Service Packs FreeFlow 6.0/7.0/8.0/9.0

- XP **SP2**\*
- XP **SP3** (Supported on FreeFlow 6.0.3.0 and above)
- Vista **SP1 and SP2** (Supported on FreeFlow 7.0 and above)
- Server 2003 **SP1 and SP2**\*\*
- Server 2003 R2 **SP2**\*\*
- Server 2008 **SP2** \*\*\*
- IE 6.0 **SP1**
- IE 7.0 (Supported on FreeFlow 5.0 SP4 [and greater] ONLY)
- IE 8.0 \*\*\*\*

\* **FreeFlow 7.0 XP SP2 support applies to Express to Print. For all other FreeFlow 7.0 applications, support provided as a business critical need only.**

\*\* **Web Services support of Windows Server 2003 SP2 or Windows Server 2003 R2 SP2 is included in patch update 5.0.5.1.**

\*\*\* **Server 2008 is only supported for FF8.0 and above**

\*\*\*\* **IE 8.0 is only supported in Compatibility Mode for Output Manager in FreeFlow 8.0 and FreeFlow 9.0, but fully supported in FreeFlow 9.0 SP1.**

## **EXPIRES:**

New bulletin announcement