

Xerox Product Response to CERT® Advisory CA-2003-28: Buffer Overflow in Windows Workstation Service (MS03-049)

Audience and Purpose

The primary audience for this document is Xerox analysts and customers who want information regarding how Xerox products respond to [CERT® Advisory CA-2003-28](#), issued by CERT® on November 11th, 2003. The following sections provide excerpts from the CERT® advisory and the corresponding Xerox response.

Background

The CERT® Coordination Center (CERT/CC) is a center of Internet security expertise at the [Software Engineering Institute](#), a federally funded research and development center operated by [Carnegie Mellon University](#). CERT® studies Internet security vulnerabilities, handles computer security incidents, publishes security alerts, researches long-term changes in networked systems, and develops information and training to help you improve security at your site.

[CERT® Advisory CA-2003-28](#) describes a buffer overflow vulnerability that exists in Microsoft's Windows Workstation Service (WKSSVC.DLL).

Xerox Product Response

The table below lists various products and their positions with respect to [CERT® Advisory CA-2003-28](#). The table will be updated with product information as it becomes available.

Product	Response to CERT® Advisory CA-2003-28
CentreWare Network Scanning Services	CentreWare Network Scanning Services is not directly affected by this vulnerability. Operating systems on which CentreWare Network Scanning Services resides may be affected. We recommend that our customers install the latest operating system security patches.
CentreWare Network Services	CentreWare Network Services is not directly affected by this vulnerability. Operating systems on which CentreWare Network Services resides may be affected. We recommend that our customers install the latest operating system security patches.

<p>DigiPath</p>	<p>DigiPath versions 3.0 and 4.0 are affected by this vulnerability. Please use the following instructions to update your DigiPath system:</p> <p><u>Instructions for using Windows Update on DigiPath version 3.0/4.0</u></p> <ol style="list-style-type: none"> 1. Ensure that a TapeWare system backup exists. 2. On a weekly basis, run Windows Update: <ol style="list-style-type: none"> a. Open up Windows Internet Explorer. b. From the Tools menu, select "Windows Update". c. If prompted to install the latest Windows Update software, select [Yes]. Then select [Yes] to reboot your machine. If you did not receive this prompt, proceed to step f. d. Open up Windows Internet Explorer. e. From the tools menu, select "Windows Update". f. Select "Scan for Updates" in the main center window. g. In the left window pane, select "Critical Updates and Service Packs". h. Select "Review and Install Updates". i. Select [Install Now] to download all the Microsoft critical updates needed for your system. j. Select [Accept] to accept the Microsoft license agreement. k. The patches will be downloaded and installed. l. If prompted, select [Yes] to restart your system. <p>Note: Service Packs are not to be installed via this process. When prompted by the Service Pack install message, select "Cancel" to return to the "Install Now" screen, and remove the service pack from the list of downloads. Continue with the rest of the patches by selecting "Install Now".</p>
<p>DocuColor 1632/2240</p>	<p>The DocuColor 1632/2240 products do not include the Windows Operating System and are not, therefore, affected by this vulnerability.</p>
<p>DocuColor 2060/2045 with CSX2000</p>	<p>DocuColor 2060/2045 with CSX2000 does not include the affected operating systems and is not, therefore, affected by this vulnerability.</p>
<p>DocuColor with Creo front-ends:</p> <ul style="list-style-type: none"> • DocuColor 3535 with CXP3535 • DocuColor 6060/2060 with CXP6000 	<p>DocuColor products with Creo front-ends are affected by this vulnerability. Please use the following instructions to update your system, or contact your Xerox representative.</p> <p><u>Patch installation instructions:</u></p> <ol style="list-style-type: none"> 1. Exit the Spire application. 2. Download the Microsoft Hot Fix to the Spire Desktop. The Hot Fix can be found at http://www.microsoft.com/downloads/details.aspx?FamilyId=2467FE46-D167-479C-9638-D4D79483F261&displaylang=en 3. Double-click the Hot Fix to run. 4. If installation ended with a Restart/reboot prompt, press OK. 5. This completes the installation of the Hot Fix.

<p>Document Centre Xerox WIA Driver for Microsoft® Windows XP®</p>	<p>Document Centre Xerox WIA Driver for Microsoft® Windows XP® is not directly affected by this vulnerability. Operating systems on which the driver resides may be affected. We recommend that our customers install the latest operating system security patches.</p>
<p>DocuPrint N Series products</p>	<p>DocuPrint N Series products do not include the Windows Operating System and are not, therefore, affected by this vulnerability.</p>
<p>DocuPrint NPS/IPS Series products</p>	<p>DocuPrint NPS/IPS Series products are Sun based and are not, therefore, affected by this vulnerability.</p>
<p>DocuSP-based products</p>	<p>DocuSP based products are Sun Solaris based and are not, therefore, affected by this vulnerability.</p>
<p>FlowPort</p>	<p>FlowPort is not directly affected by this vulnerability. Operating systems on which FlowPort resides may be affected. We recommend that our customers install the latest operating system security patches.</p>
<p>iGen3 Creo Spire Color Controller</p>	<p>The iGen3 Creo Spire Color Controller is affected by this vulnerability. Please use the following instructions to update your system, or you may contact your Xerox representative.</p> <p><u>Patch installation instructions:</u></p> <ol style="list-style-type: none"> 1. Exit the Spire application. 2. Download the Microsoft Hot Fix to the Spire Desktop. The Hot Fix can be found at http://www.microsoft.com/downloads/details.aspx?FamilyId=2467FE46-D167-479C-9638-D4D79483F261&displaylang=en 3. Double-click the Hot Fix to run. 4. If installation ended with a Restart/reboot prompt, press OK. 5. This completes the installation of the Hot Fix.
<p>Phaser products</p>	<p>Phaser products do not include the Windows Operating System and are not, therefore, affected by this vulnerability.</p>
<p>WorkCentre M24</p>	<p>The WorkCentre M24 does not include the Windows Operating System and is not, therefore, affected by this vulnerability.</p>
<p>WorkCentre M35 WorkCentre M45 WorkCentre M55 WorkCentre Pro 35 WorkCentre Pro 45 WorkCentre Pro 55 WorkCentre Pro 65 WorkCentre Pro 75 WorkCentre Pro 90 WorkCentre Pro 32 Color WorkCentre Pro 40 Color</p>	<p>These WorkCentre products do not include the Windows Operating System and are not, therefore, affected by this vulnerability.</p>

Contact

For additional information or clarification on any of the product information given here, contact Xerox support.

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